

National Finance Center Customer Notification

Date of Notification: March 12, 2010

Subject: Update 2 - EmpowHR USDA/DHS UAT & QA Environments Offline

Database/Customer(s) Affected: EmpowHR Agencies

Dear Customer:

NITC has informed us the resolution to the power outage has been delayed. As soon as the power outage is resolved, NFC will verify the environments have been restored properly. At this time it is anticipated that QA and UAT will be available no later than Monday March 15, 2010.

Again, we apologize for any inconvenience this issue has caused and will continue to provide updates as they become available.

If you have any questions regarding this notification, please contact NFC's EmpowHR Help Desk at 1-888-367-6955 or EmpowHR@usda.gov.

JAF/M6-10-021